**Broadband Committee Meeting Minutes  
Tuesday, March 21, 4 – 5 pm  
Surry Town Office  
DRAFT**

Attendees: Bill Matlock, Phil Roberts, George Borowsky, Bob Reder, Heather Brackett, Chris Stark. Guest: Melinda Kinney by zoom

The committee asked many questions to Melinda Kinney of Charter/Spectrum here is a summary:

* They currently serve 520 homes and businesses in Surry.
* Company operates in 41 states
* Internet connections are hybrid– which means that lines running along the poles are fiber-based but there is a coaxial cooper connection to homes. They have plans to make connection to the homes more fiber-rich
* Home and business services are treated very differently and at a different price line. Business users have gigabit symmetrical/Residential services are asymmetrical. Have seasonal options plan.
* The standard installation is generally between 150-200 feet
* Service for 200/10 entry level– Up to 400 Mbps speeds for $70 for 12 months. Chris said that he currently pays $75 a month and the recent speed test is 19.90 download/2.08 upload. Melinda said it is probably because he is on the old “Legacy plan” carried over from Time/Warner and is not on their current plan.
* Would work from existing backbone system in Surry. From map: Surry Road, Ellsworth Road, North Bend Road, Patten Pond Road, Morgan Bay Road

**Asked how to overlay served addresses with unserved addresses:**  
Melinda recommended that the town share addresses of unserved from that backbone -Committee asked for them to share homes served – proprietary information and would have to sign a non-disclosure agreement.

Melinda said that she would need to check with the construction team about having fiber to the home connections (FTTP)  
**NEXT MEETING:** Tuesday, April 12 from 5:30 to 6:30 pm Town Office.